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FAQ

This FAQ section is designed to provide clear and concise answers to your most common questions.

If your question isn't answered here, reach out to us at **nextbite@eitfood.eu**



Registration

- **I am not sure under which category I should register.**

If you are an EIT Food Partner and you are not sure about your partnership category, please check with your contact person at EIT Food.
If you are not an EIT Food Partner and you are not sure about the which category is more relevant to your profile, kindly send an email to nextbite@eitfood.eu we will assist you further.

- **Can I join the Pre-Event even if I am not an EIT Food Partner?**

The Next Bite Pre-Event will be hosted for EIT Food Partners and special invites only.

- **I am an EIT Food Partner and I would like to redeem my complimentary ticket.**

Each EIT Food Partner has received an email (via their main contact point) with the information needed to redeem their complimentary tickets and register for Next Bite 2025. If you are not sure if your organisation has received the complimentary tickets, please check with your contact person at EIT Food or email us at nextbite@eitfood.eu

- **What's included in my ticket and can I attend only for one day?**

Your ticket will give you access to Next Bite on both October 15 and 16. You'll have access to all 5 Stages (including the AgrifoodTech Ventures stage), Startup Village, Networking Area, and all the other Next Bite areas. Please note that the VIP area will only be available for EIT Food Strategic and Delivery Partners.
Food and drinks are not included in your ticket. The Food Market area will be availability with a variety of options at attendees' own expense.

- **I am Media / Journalist, can I join Next Bite for free?**

Representatives of Media Outlets and Journalists express their interest in attending Next Bite 2025 by filling out the form here.
You're request will be reviewed and, if approved, you'll receive a confirmation via email shortly after.

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- **Can I cancel my ticket and ask for a refund?**

In order to cancel your reservation, please send an email to nextbite@eitfood.eu expressing your desire to cancel your participation. Kindly note that tickets are non-refundable and cannot be reimbursed. If you wish to transfer the ticket to another participant with no additional fees, kinldy send an email to the address above by 23 September.

- **Can I go out of the venue and come back?**

Yes but wearing your badge is compulsory to circulate within the event area.
No badge = no access.

Venue & Other logistics

- **What can I expect from the venue itself?**

Gare Maritime is a meticulously restored early 20th-century railway station, now functioning as a modern and sustainable event space. The architecture combines industrial heritage with contemporary wooden structures, complemented by indoor gardens.

- **Where is the venue and how can I get there?**

The event will take place in Brussels, Tour & Taxis at Gare Maritime. Check **here** for more details on how to get there or:

By Train: From Brussels-North Station (15 min walk or short bus/tram ride).
By Metro/Tram: Metro lines 2 and 6 (Yser or Ribaucourt). Tram lines 51, 93, 62.
By Bus: Lines 14, 20, 57, 88 (Tour & Taxis stop).
By Air: Brussels Airport (BRU) → 20 min train to Brussels-North, then short transfer to venue.

- **Is the venue accessible for disabled people?**

Gare Maritime is fully accessible for persons with reduced mobility.
Step-free entrances and lifts are available.
Accessible restrooms are located throughout the building.
Reserved parking spaces for persons with disabilities are available near the entrance.

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NEXT BITE

- **Is there free WiFi at the venue?**

There is a free high-speed internet connection available at the venue.
  - Name of the network: NEXTBITE2025
  - Password: NextBite2025!

- **Are food and beverage services available at the venue?**

Yes. Gare Maritime hosts a food hall with a selection of restaurants and bars. Visitors will find a variety of options, including vegetarian and vegan choices.

- **Are cloakroom facilities provided?**

Yes, cloackroom will be available at Maison de la Poste, directly accessible from inside gare Maritime. No luggage will be allowed in the event area.

- **Whom should I contact for assistance on site?**

Event staff and reception desks at Tour & Taxis will be available to provide assistance from the entrance situated at Rue Picard. Information points within Gare Maritime will also be clearly signposted.

- **Is there a parking at the venue?**

Paid parking available within the Tour & Taxis site.
Direct access to Gare Maritime from the car park.
We recommend arriving early, as spaces may be limited during events.

- **Are there recommended hotels for attendees?**

EIT Food has negotiated preferred rates with a number of hotels in Brussels for Next Bite attendees to take advantage of.
Once you are registered, you'll have access to the list of hotels and details on how to book accommodation.
Kindly note that availability will be on a first come, first serve basis. October is a very busy month in Brussels, so we advise you to book your accommodation as soon as possible.

- **Can I participate online?**

This year's format is fully in person and doesn't support online participations. Information of recording of the sessions will be provided after the end of the event.

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NEXT BITE

Our mobile app and how to use it

- **How can I schedule 1:1 meetings?**

You can download the Next Bite app on your Google Play and App Store. Via the app you can schedule 1:1 meetings. The option will be available only for those registered at the event and you will receive guidelines on how to book meeting via the app.

- **With who can I schedule meetings with?**

You can schedule meetings with all the people that have been registered in this event.

- **Where is the meeting point?**

In the venue there will be a dedicated area for the meetings. When scheduling the meeting via the app, you are getting asigned to a table number based on the timeslot you choose.

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